



COMBATING ISOLATION, FOSTERING FRIENDSHIPS.

VOLUNTEER VISITOR – ROLE DESCRIPTION

AIMS

- ✓ To alleviate loneliness and feeling isolated
- ✓ To create a friendship between client and visitor
- ✓ To provide a listening ear & company for the client

DUTIES

- ✓ Visit the client in their own homes
- ✓ Offer conversation and company
- ✓ Keep the client informed of Senior Solutions activities they may wish to join
- ✓ Report any changes of circumstances or areas of concern to Senior Solutions staff
- ✓ Comply with the policies & procedures of Senior Solutions

The role DOES NOT include personal care, lifting, household duties, administering medication, assisting with toileting needs.

Where appropriate, visitors may want to take clients out. This must be with the agreement of family and/or Senior Solutions staff

QUALITIES AND SKILLS NEEDED

- ✓ Honesty
- ✓ Reliability
- ✓ Sensitivity to the needs of the client
- ✓ A non – judgemental approach
- ✓ Willingness to attend training sessions
- ✓ Commitment to confidentiality, data protection, equal opportunities, health & safety, safeguarding and any other policies adopted by Senior Solutions which are relevant to the role

TIME COMMITMENT

As a guide we would require a minimum of one hour a week or its equivalent i.e. two hours every fortnight. The exact length and duration of visits will depend on the needs of the client who may feel tired after only half an hour or would be happy to chat for considerably longer.

After an initial introduction between client and volunteer by our staff, visiting arrangements are left to them. If a volunteer is unable to keep an arranged visit they MUST inform the client

A DBS check will be required for this role along with 2 references.

For further information & application forms please contact the office – details below.

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