



COMBATING ISOLATION, FOSTERING FRIENDSHIPS.

LUNCH CLUB VOLUNTEERS – ROLE DESCRIPTION

AIMS

- ✓ To provide a social gathering where clients can enjoy a prepared meal in the company of others
- ✓ To encourage social interaction with the client group
- ✓ To combat loneliness and isolation
- ✓ To create an enjoyable and healthy meal

DUTIES – which will be shared by a group of volunteers, will involve some or all of the following depending upon preference and need

- ✓ Prepare venue e.g. putting out & setting tables and chairs
- ✓ Provide a friendly atmosphere for people to meet together & enjoy lunch in each other's company
- ✓ Ensure a register is taken and collect payments
- ✓ Meet & greet clients assisting them to their places
- ✓ Serving meals & refreshments
- ✓ Joining in with games, entertainments etc.
- ✓ Ensure the room is safe & hygiene regulations are observed
- ✓ Clearing tables & putting away tables etc.
- ✓ Report any concerns
- ✓ Washing up
- ✓ Relief shopper
- ✓ **Preparation of food by those volunteers who have Food Hygiene Level 2 / willing to undertake training**

QUALITIES AND SKILLS NEEDED

- ✓ Work well within a team
- ✓ Honesty
- ✓ Reliability
- ✓ Ability to work within health & safety and food hygiene guidelines
- ✓ Pleasant & enthusiastic manner
- ✓ Empathy for people in socially isolated positions
- ✓ Ability to be at ease with people with memory difficulties

TIME COMMITMENT

The hours required are 9 - 12, and/or 12 – 2.30 on Mondays or Thursdays. Ideally this would be on a rota. Volunteer shoppers need an early start to ensure the food is at the premises by 9am.

A DBS check will be required for this role, along with 2 references.

For further information & application forms please contact the office – details below.

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